

WHO WE SERVE

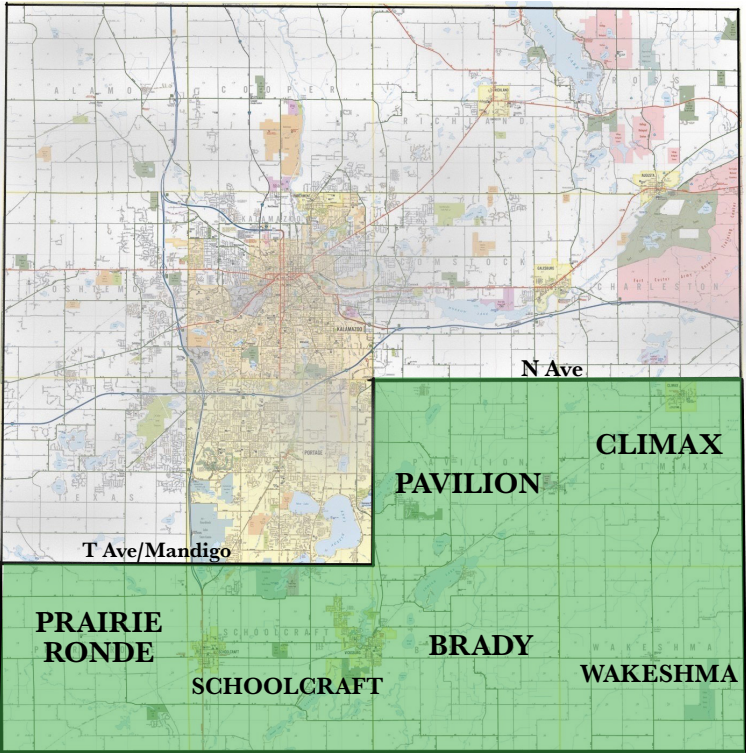
Thirty-three percent (33%) of the residents in South County live below the poverty line or are families who have difficulty meeting basic needs such as food, utilities, transportation and healthcare expenses on a dependable basis.

Thirty-seven percent (37%) of the population is over 55 years of age. Many of these families live on fixed incomes. Even families with reasonable incomes can face challenges having to do with aging, health and abrupt changes in circumstances outside their control. In addition, the service area covers a large geographic area and our residents face serious access issues that must be addressed.

Everyone who contacts South County Community Services is welcome. Our goal is to have each person leave the agency having been heard and helped in some way.

AGENCY SERVICE AREA MAP

KALAMAZOO COUNTY



OUR SERVICE AREA

Not in the SCCS service area?
You may qualify for particular services in other townships. Check with your local organizations!

Families with children in the Vicksburg or Schoolcraft Schools are considered within our service area.

[500.2.2018]

Resource Guide



Need Help?
Don't know where to start?
Call: South County Community Services
606 Spruce St
Vicksburg MI 49097
269-649-2901
Open Monday through Thursday
9 am to 5 pm

2-1-1 Resource Experts
Dial 2-1-1 or 1-800-563-5432

Gryphon Place Crisis Line
Available 24/7
269-381-4357 or 269-381-HELP



South County Community Services (SCCS) Serving You

Emergency Assistance Coordination

- Financial Assistance
In order to receive financial assistance from SCCS you need to meet with the SCCS Emergency Assistance Coordinator to do a needs and eligibility assessment. We can assist with utilities, transportation, healthcare, housing, clothing and vision care. Appointments are available Monday through Thursday. Don’t waste time or gas, call ahead for an appointment.
- Resource & Referral Sessions to help you find the resources you need
- Food & Basics Pantry
- Holiday Assistance
- DHHS Kiosk

Senior Programs

- Senior Dining Vouchers
- Transportation
- Food Assistance
- Kinship Care Program for Relatives Raising Relative Children
- Safe at Home
- Care Calls

- COVID-19 Information

Wednesday Winners (Program for Adults with Disabilities)

Free weekly program to promote education and socialization, including transportation and lunch

Hosted Programs

- Veteran Services Navigation
- Grossman, Horne, and Cannizarro Free Legal Clinic
- Foot Care by FOOTWORKS
- Medicare/Medicaid Assistance Program
- WIC-Women, Infants, & Children

Learn more at www.southcountycs.com

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Kinship Care Program for Relatives Raising Relative Children	This program is funded by the Kalamazoo County Health & Community Services Area Agency on Aging IIIA For more information, call 269-649-2901	Kinship Caregivers is a program for seniors over the age of 60 who are raising relative children. This program provides social support, basic needs assistance, and connection with helping professionals. It is funded by the Area Agency on Aging IIIa (AAA) and is administered by SCCS staff. <u>Program Location</u> 606 Spruce St. Vicksburg, MI 49097
24-Hour Mobile Crisis Response Team <i>Your Connection to Care</i>	Call Integrated Services of Kalamazoo Crisis Hotline 1-888-373-6200	Provides in-home counseling, behavior management, parenting skills.
The Arc Community Advocates 814 S Westnedge Kalamazoo MI 49008	269-342-9801 www.communityadvocates.org	Advocacy organization dedicated to helping each person with a developmental disability participate fully in all aspects of the community
WIC (Women, Infants & Children) 606 Spruce St. Vicksburg, MI 49097	Call 373-5002 for an appointment <i>Services available at SCCS on the first and third Thursday of each month by appointment</i>	WIC is a governmental program providing supplemental foods, health care referrals, and nutrition education for pregnant, breastfeeding women and non-breastfeeding women, infants and children up to age five who may be at nutritional risk
Generous Hands	See page 3, Food & Basics	

3. If you are denied by DHHS you may also contact the following organizations:

Salvation Army 1700 Burdick Street Kalamazoo MI 49001	269-344-6119	Call for an appointment-requirements vary but must be resident of Kalamazoo County and income qualify
Community Action Agency of South Central Michigan 175 Main St Battle Creek MI 49014	877-422-2726	Housing self sufficiency support, weatherization, and home improvements. Call for latest utility assistance services.

4. Community agencies and other non-profit groups may also be able to help.

South County Community Services (SCCS) 606 Spruce St Vicksburg MI 49097	269-649-2901	Call for an appointment with the SCCS Emergency Assistance Coordinator The appointment takes about 30 minutes to complete a needs assessment and referral session SCCS will be able to help you find additional matches in the area to help you reach a zero balance Service area includes Brady, Climax, Pavilion, Prairie Ronde, Schoolcraft and Wakeshma Townships as well as the Vicksburg and Schoolcraft School Districts
St Martin’s Catholic Church St Vincent DePaul Society 5855 East W Avenue Vicksburg MI 49097	269-649-1629 Ext 3	Call to leave a message for the HELP Team Volunteers usually respond within 24 hours Service area includes Climax-Scotts, Schoolcraft, Vicksburg and Mendon

Utility and Fuel Assistance

South County Community Services (SCCS) fills a critical role in helping families who struggle with utility and fuel bills, especially during the winter months. SCCS staff work hard to assist qualifying clients in obtaining State Emergency Relief and Michigan Energy Assistance Program funding from the state, as well as connecting clients with supplementary funding from local providers (including our own emergency financial assistance).

Families are encouraged to call us at 649-2901 and follow the process outlined below:

1. First, work with the service provider to make arrangements that meet your situation.

Consumers Energy	1-800-447-5050 Local Number 269-337-2381 www.consumersenergy.com	Emergency aid may be available from your provider; listen carefully to message prompts to get to the right destination You may be eligible for more than one program Be sure to understand the terms of assistance offered
Indiana Michigan Power	1-800-311-4634 www.indianamichiganpower.com	Be sure to understand the terms of assistance offered
Deliverable Fuels		Call your provider to make arrangements

2. Apply to DHHS (Department of Health & Human Services) for SER funds from the State of Michigan.

Department of Health and Human Services (DHHS)	269-337-4900 michigan.gov/mibridges	This location has a dedicated Navigator for first-time applicants or those not comfortable submitting online
South County Community Services (SCCS) 606 Spruce St Vicksburg MI 49097	269-649-2901	DHHS Kiosk, Navigator, and mailing envelopes are available for applications and updates

Food & Basics

Kalamazoo Loaves & Fishes 901 Portage Street Kalamazoo MI 49001	For food at any L&F Pantry, call 269-343-3663 For volunteer information, call 269-488-2617	Promoting a hunger-free community since 1982
South County Food & Basics Pantry 606 Spruce St Vicksburg MI 49097	For food appointments or for more information, please call 269-649-2901. Hours: Monday-Thursday, 10am - 12pm	Loaves and Fishes Pantry open Monday - Thursday each week Thanks to the generosity of our donors, SCCS pantry guests also receive household supply bags on a monthly basis
Mobile Food Initiative Vicksburg United Methodist Church 217 S Main Street Vicksburg MI 49097	Usually held on the third Saturday of the month beginning at 8:30 am in Vicksburg Complete county schedule available at South County Community Services	Provides fresh food and other grocery items
Generous Hands 606 Spruce St Vicksburg MI 49097	269-370-7965 or 269-649-2901 Hours vary	Power Packs and other support for eligible children
Eagle’s Nest 629 Clay Street Schoolcraft MI 49087	269-488-5847 Hours vary	Friday Packs
Twelve Baskets 10332 Portage Road Portage MI 49002	1st and 3rd Fridays of the Month: 2:30 pm – 5:30 pm 2nd and 4th Saturdays of the Month: 10:00 am – 1:00 pm	Free food to families in need who live in Portage, Vicksburg Schoolcraft or Three Rivers. ID required. Sponsored by Lake Center Bible Church
Valley Family Church 2500 Vincent Avenue Portage MI 49002	food@valleyfamilychurch.org Located just north of the I-94/Oakland Drive Interchange	Free groceries every Tuesday Registration at 5:30pm Distribution ends at 7:30pm
Vicksburg Farmers’ Market 300 N Richardson Street Vicksburg MI 49097	Open every Friday from 2-6 pm May - September	• Site accepts MI Bridge Cards for any SNAP-eligible items • Accepts Project FRESH coupons from WIC clients and income eligible seniors • Provides hands-on nutrition activities
SCCS Senior Food Assistance	Call 649-2901 to speak with the Senior Outreach Coordinator about food assistance options	• Feeding Seniors in South County • Dining Vouchers • Pantry Deliveries • Commodities Deliveries

Healthcare

Kalamazoo County DHHS 322 Stockbridge Kalamazoo MI 49001	269-337-4900	DHHS provides healthcare coverage for those who qualify This location has a dedicated navigator for first-time applicants or those not comfortable submitting online
South County Community Services (SCCS) 606 Spruce St. Vicksburg MI 49097	269-649-2901	• DHHS Kiosk and mailing envelopes are available for applications and updates • Financial assistance available for prescriptions that are NOT for controlled substances
Community Healing Center-Addiction Treatment Center 2615 Stadium Drive Kalamazoo MI 49008	269-343-1651 1-800-338-5444 www.communityhealingcenter.org	-Detox & residential treatment -Professional drug intervention -Intensive outpatient services -Outpatient groups -Long-term residential programs -Women’s groups -Friends & family groups -Counseling (individuals, couples and families)
Constance Brown Hearing Centers 4855 W Centre Ave Portage MI 49024 1634 Gull Road Kalamazoo MI 49048	269-372-2709 269-343-2601	Non-profit hearing healthcare provider accepting Medicaid, Medicare, and most other insurances

Transportation

South County Community Service Van Based at South County Community Services (SCCS) 606 Spruce St Vicksburg MI 49097	Call 269-649-2901 and ask to speak to ride coordinator	METRO Transit with support of federal and state transit funding provide this seven-passenger vehicle is for use with seniors and persons with disabilities who reside in the South County service area The service is FREE thanks to the dedicated service of well-trained and friendly volunteers who serve as drivers To request a ride, call SCCS and leave a message for the Van Coordinator; try to call at least a week in advance and be sure to include the date, time, and address for the appointment. Appointments for medical, legal and human services are our top priority If our drivers are not available, you will be referred to METRO County Connect (see below)
METRO County Connect	Admin Office: 269-337-8446 Customer Support: 269-337-8222 Scheduling: 269-350-2970	METRO County Connect is a county-wide affordable door-to-door service Eligible persons may qualify for reduced fares or trip vouchers funded by SCCS supporters Call SCCS (649-2901) for FREE METRO County Connect Rider Guide and Reduced Fare Application

Services for Veterans

Veteran Services Navigation South County Community Services 606 Spruce St Vicksburg MI 49097	Call 269-649-2901 for directions/information about what to bring	On site every Wednesday from 9 am until 12 pm. no appointment necessary Provides help with: -Filing claims -VA health benefits -Other benefits All participants should bring a certified copy of discharge papers
Michigan Veteran Affairs Agency	800-MICH-VET (800-642-4838) Michiganveterans.com	Assists with finding benefits counselors and DD-214’s, emergency financial assistance, and burial and survivor’s benefits
Volunteers of America-Michigan	248-945-0101	Short-term intervention to help veteran families keep or rapidly transition to permanent housing Providing eligible low-income individuals/families with case management and direct support services such as: -rent assistance -utilities assistance -child care costs -emergency supplies -security deposits -financial planning Reintegration program offers: -job search assistance -employability skills training -transportation -interview attire -short-term trainings
VETERANS CRISIS LINE	1-800-273-8255 PRESS 1 Confidential chat at Veterancrisisline.net or text to 838255	Serves Veterans, service members, National Guard and Reserve members, and those who support them. FREE, confidential support 24/7, 365 days a year. Connect with a real person qualified to support Veterans. You don’t have to be enrolled in VA benefits or health care to connect.

Disability Network of SW MI 517 E Crosstown Parkway Kalamazoo MI 49001	269-345-1516 1-877-674-5209 www.dnswm.org	-Disability information & referrals -Disability rights advocacy -Peer support groups -Independent living skills training -Connections to community resources -Nursing facility transition services -Assistive technology information -Social Security benefits counseling -ADA compliance assistance -Options counseling
Family Health Center in Kalamazoo 117 W Paterson St. Kalamazoo MI 49007	269-349-2641	-Medical care-adults & children -Dental care -Behavioral health -Immediate care -Physical/Occupational Therapy -Laboratory - Pharmacy -Sliding fee discounts -Marketplace and Medicaid application enrollment
Integrated Services of Kalamazoo (ISK)	269-373-6000/269-553-8000 (24 hour hotline) 1-800-373-6200	Provides dozens of mental health programs for children and adults and coordinates programming for other service providers in Kalamazoo. Call here for any questions about mental health services in Kalamazoo County.

Lending Hands of Michigan, INC 2403 Helen Ave Portage MI 49002	269-567-4381 www.LendingHandsMI.org	Lending home medical equipment for free and on a temporary basis up to nine months Order on website
Kalamazoo Humane Society 2272 River St Kalamazoo MI 49001	269-345-1181 www.kazoohumane.org	Vaccinations and spay/neuter services for family pets
WIC (Women, Infants & Children) 606 Spruce St Vicksburg, MI 49097	Call 373-5002 for an appointment <i>Services available at SCCS on the first and third Thursday of each month by appointment</i>	WIC is a governmental program providing supplemental foods, health care referrals, and nutrition education for pregnant, breastfeeding women and non-breastfeeding women, infants and children up to age five who may be at nutritional risk.
Breast and Cervical Cancer Control Program (BCCCP)	Call 1-888-243-4087 or 269-373-5213 www.bcccp.org	No Insurance? High Deductible? Help Available for follow-up care if you have abnormal test results



Advance Care Planning

Advance care planning is the process of:

- Realizing your values and wishes
- Letting people know what kind of health and personal care you would want in the future
- Discussing your healthcare choices with your loved ones and
- Writing down your wishes in an advance directive document

It may be tough to think about, but there may be a time when you cannot make healthcare decisions for yourself. Advance care planning offers one-on-one support to help you determine your wishes, complete an advance directive and have the conversation with family, friends, and your doctor.

For more information visit bronsonhealth.com/acp

Specially trained facilitators offered. To speak with a member of our team, call (269) 341-8778.

South County Community Services Senior Outreach	Senior Outreach Coordinator 269-649-2901 Ext:7 scagney@southcountycs.com www.southcountycs.com	Dedicated to serving older adults and helping answer questions related to aging. Programs that may be available: <i>Safe At Home</i> <i>Kinship Caregivers</i> <i>Food Assistance</i> <i>Care Calls</i>
SCCS Veteran Services Navigation 606 Spruce Street Vicksburg, MI	269-649-2901	On Site every Wednesday from 9:00 a.m. until 12:00 p.m. No appointments necessary. Provides help with: -Filing claims -VA health benefits -Other benefits Bring a certified copy of discharge papers. <i>*SCCS host site (See also, Kalamazoo County Veterans Service Office)</i>
Veteran’s Crisis Line	1-800-273-8255 (Press 1) https://www.veteranscrisisline.net or text 838255	Serves Veterans, service members, National Guard and Reserve members, and those who support them. FREE, confidential support 24/7, 365 days a year. Connect with a real person qualified to support Veterans. You don't have to be enrolled in VA benefits or health care to connect.

		<i>Volunteer Program</i> <i>Home Repair</i>
Medicare/Medicaid Assistance Program (MMAP)	1-800-803-7174	A free service to assist with making health benefit decisions provided by certified, volunteer counselors, led by AAA’s MMAP Coordinator. <i>*SCCS host site (see also, Area Agency on Aging IIIA)</i>
METRO County Connect	Admin Office: 269-337-8446 Customer Support: 269-337-8222 Scheduling: 269-350-2970	County-wide affordable door-to-door transportation service. Eligible persons may qualify for reduced fares or trip vouchers. Call SCCS (269-649-2901) for FREE METRO County Connect Rider Guide and Reduced Fare Application.
Portage Senior Center 203 E. Centre Avenue Portage, MI 49002	269-329-4555	Programs and activities for active older adults.
South County Community Services METRO Transit	Transportation Coordinator 269-649-2901 Ext: 6	Nine-passenger van to accommodate the transportation needs of older adults and persons with disabilities who reside in the South County service area. The service is FREE thanks to the friendly and well-trained volunteers at SCCS. Appointments for medical, legal, and human services take top priority. Ride requests should be made at least one week in advance. Provide the date, time, and address of the upcoming appointment.

Housing Assistance

<u>Emergency Shelters</u> ARK YWCA Domestic Assault Kalamazoo Gospel Mission Oakland House Open Door Next Door	269-343-8765 269-385-3587 269-345-2974 269-352-1270 269-343-6064 269-343-6064	Youth ages 10-17 Victims of partner violence Male/female adults/families Male/female adults Men ages 17-35 Women ages 17-35
Kalamazoo County DHHS 427 Alcott Kalamazoo MI 49001	Main Office: 269-337-4900	State financial assistance with rent, home ownership and repairs to those who qualify Proofs must be mailed, scanned or faxed
Kalamazoo County Eviction Diversion Program	Call 2-1-1 or 269-382-0287	Provides income eligible families with eviction prevention assistance when they have dependable income to pay next month’s rent; the eviction is resolved at this unit; AND the unresolved rent owed is for 3 months or less Program is done in partnership with landlord. The 2-1-1 team will tell you what you need to bring to your appointment
Housing Resources Inc. 420 E Alcott Street Kalamazoo MI 49001	269-382-0287 www.housingresourcesinc.org	Assistance for families and individuals who are either homeless or at risk of homelessness. Call for current programming.
Michigan Housing Locator	affordablehousing.com	Web resource for current rental listings
Kalamazoo Neighborhood Housing Services	269-385-2916	Kalamazoo Neighborhood Housing Services works to foster home ownership throughout Kalamazoo County. They provide a variety of services aimed at helping homeowners and buyers, including credit counseling and rehabilitation, lease purchasing, and foreclosure counseling.

Home Ownership & Repairs

Community Action Agency of South Central Michigan	877-422-2729 caascm.org	Housing self sufficiency support, weatherization and home improvements
Community Homeworks 810 Bryant Street Kalamazoo MI 49001	269-998-3275	Provides trainings for home repairs and completes actual repair projects for families who income qualify and can provide proof of ownership
Habitat for Humanity 1126 Gull Road Kalamazoo MI 49048	269-344-2443 x203 www.habitatkalamazoo.org	Affordable financing & home repair services for home owners whose income is 30-60% of median income for the county of residence and who live in Kalamazoo County, Otsego, Plainwell, Otsego Township or Gun Plain Township
USDA Rural Development	1-800-944-8119 Area Specialist: 269-657-7055 ext 121	Offers low income residents opportunity to purchase decent, safe, sanitary housing at affordable monthly payments Must not own adequate housing, be a US Citizen with legal capacity to incur a loan application and good credit history but unable to secure credit from conventional resources

Legal Services

Free Legal Clinic at South County Community Services (In partnership with Grossman, Horne, and Cannizarro, PC) 606 Spruce St Vicksburg MI 49097	269-649-2901	Call for appointment
Legal Aid of Western Michigan 201 W Kalamazoo Avenue Kalamazoo MI 49007	269-344-8113	Assistance with legal civil matters such as housing, family issues, SSI, food stamps, Medicaid, etc.
Elder Law of Michigan	1-866-400-9164 for Client Services	One call for help in times of confusion, stress and crisis. Includes a legal hotline, benefits enrollment option center, and pension rights assistance

	https://www.kmetro.com/	Eligible persons may qualify for reduced fares or trip vouchers Call SCCS (269-649-2901) for FREE METRO County Connect Rider Guide and Reduced Fare Application <i>*SCCS host site (See also, South County Community Services METRO Transit)</i>
Michigan Department of Health and Human Services	269-337-4900 www.mi.gov/mdhhs	Offer a variety of programs to protect, encourage independence and advocate for frail and vulnerable adults. Programs that may be available: <i>Independent Living Services</i> <i>Food Assistance Program</i> <i>State Emergency Relief (SER)</i> <i>Adult Protective Services</i>
Michigan Long Term Care Ombudsman Program 311 E. Alcott St. Kalamazoo, MI 49001	1-866-485-9393 269-373-5173 (local) https://mltcop.org/	Advocates for residents living in licensed long term care facilities. Call to get free and confidential help
Milestone Senior Services 918 Jasper Street Kalamazoo MI 49007	269-382-0515 www.milestoneseniorservices.com	Personalized, choice driven services to empower seniors and individuals with a disability to thrive in their community. Programs that may be available: <i>Behavioral Health</i> <i>Home Care</i> <i>Meals on Wheels</i> <i>Mi Choice Waiver</i> <i>Nursing Facility Transitions</i>

Disability Network Southwest Michigan 517 E. Crosstown Parkway Kalamazoo, MI 49001	269-345-1516 www.dnswm.org	The first stop for people with disabilities and their families. Programs that may be available: <i>Information & Referral</i> <i>Nursing Facility Transitions</i> <i>Ramp-Up Program</i> <i>Options Counseling</i> <i>Assistive Technology</i>
Eldercare Locator	1-800-677-1116 https://eldercare.acl.gov/	A public service of the U.S. Administration on Aging connecting you to services for older adults and their families.
Gryphon Place 3245 8 th Street Kalamazoo, MI 49009	Call 2-1-1 or 269-381-4357 https://www.gryphon.org/	Connections to help and resources. Available 24/7/365 in 180 languages. Every call is confidential.
Health & Community Services 311 E. Alcott Street Kalamazoo, MI 49001	269-373-5200 www.kalcounty.com/hcs	Promoting health for all.
Kalamazoo County Veterans Service Office 311 E. Alcott St Kalamazoo, MI 49001	269-373-5361	Committed to providing services and assistance to those men and women who have honorably served their Country. <i>*SCCS Veteran Navigator host site (see also Veteran Services Navigation)</i>
Legal Aid of Western Michigan 201 W Kalamazoo Ave. Ste 427 Kalamazoo, MI 49007	TTY 616-727-0916 Local 269-344-8113 https://lawestmi.org	Free legal services for individuals over 60 years old.
Lending Hands of Michigan 2403 Helen Street Portage, MI 49002	269-567-4381 http://lendinghands.ils-bc.com/	Medical equipment lending Program
METRO County Connect	Admin Office: 269-337-8446 Customer Support: 269-337-8222 Scheduling: 269-350-2970	County-wide affordable door-to-door transportation service.

Literacy & Information

Kalamazoo Literacy Council	269-382-0490 EXT 222	- Want to get better reading scores on employment tests? - Want to learn how to use a computer? - Want to be able to help a family member with homework? - Want to be able to read your mail and medical prescriptions? FREE help and materials with a matched personal volunteer tutor who is trained in a proven adult reader training technique FREE training for volunteers
Vicksburg District Library 215 S Michigan Avenue Vicksburg MI 49097	269-649-1648 Email to info@vicksburglibrary.org	Hours of operation: Monday - Thursday: 10 am - 8:30 pm Friday and Saturday: 10 am - 5 pm Sunday: 1-5 pm (Closed summer Sundays from Memorial Day to Labor Day)
Schoolcraft Community Library 330 N Centre Street Schoolcraft MI 49087	269-679-5959	Hours of operation: Monday: 10 am - 5 pm Tuesday: 10 am - 5 pm Wednesday: 10 am - 7:30 pm Thursday: 10 am - 5 pm Friday: 10 am - 1 pm Saturday: 10 am - 1 pm CLOSED SUNDAY
Lawrence Memorial Library 107 S Main Climax MI 49034	269-746-4125	Hours of operation: Monday - Thursday: 1 pm - 6 pm Saturday: 9 am - 12 pm
South County Community Services FREE <i>Little Library</i> 606 Spruce St Vicksburg MI 49097	269-649-2901	Created by Girl Scout Troop 80337 in Vicksburg with support from area readers Open 9-5, Monday - Thursday
Catholic Charities Diocese of Kalamazoo Immigration Assistance Project	269-381-9800	Document translation and application resources
FREE Tax Preparation	In season, call 2-1-1 or 269-488-7639	Income qualified service provided by Kalamazoo County Volunteer Tax Initiative

Safety & Emergency Aid

If you or someone you know is in a situation where their personal safety is at risk this resource list is for you.

Human Trafficking

Human Trafficking National Hotline	1-888-373-7888	Available 24 hours a day, every day
Kalamazoo Anti-Human Trafficking Coalition	www.kaahtc.org	Text anytime to BEFREE (233733)

Domestic or Sexual Abuse

YWCA Kalamazoo Crisis Line	269-385-3587	■ Every 9 seconds, an American woman is assaulted or beaten ■ 1 in 3 women have been victims of physical violence by an intimate partner in their lifetime ■ 1 in 5 women have been raped in their lifetime
For more information, YWCA Kalamazoo 353 E Michigan Ave Kalamazoo MI 49007	269-345-5595 www.ywcakalamazoo.org	Crisis intervention wallet cards from YWCA Kalamazoo are available at South County Community Services

Protective Services

Adult and Child Protective Services 3299 Gull Road Kalamazoo MI 49048	State-wide Abuse Hotline 1-855-444-3911	Available 24/7/365
Guardian Inc. 2323 Gull Rd Ste A Kalamazoo MI 49001	269-963-3253	Assists vulnerable adults in maintaining independence and financial sufficiency.

Law Enforcement

Federal Bureau of Investigation Kalamazoo Office	269-349-9607	
Michigan State Police	Wayland 269-792-2213 Paw Paw 269-657-5551	
Portage Police Department	269-329-4567	
Schoolcraft Police Department	269-679-5600	
Vicksburg Police Department	269-649-1144	

Services for Seniors

Adult Protective Services (APS) 427 E. Alcott Street Kalamazoo, MI 49001	If you suspect abuse, neglect, or exploitation, call 855-444-3911 any time day or night to make a report. Staff will investigate allegations within 24 hours after the report is received 269-337-4900 (information line) https://www.michigan.gov/mdhhs	Adult Protective Services investigators protect vulnerable adults from abuse, neglect, and exploitation by coordinating with mental health, public health, law enforcement, the probate courts, the aging network, community groups and the public.
Area Agency on Aging IIIA 311 E. Alcott Street Kalamazoo MI 49001	269-373-5173 www.kalcounty.com/aaa	<i>Choices for Independence</i> The Care Management program of the AAAlIIA. Social workers and registered nurses coordinate care specific to older adults’ needs. Resources and services support those who are age 60 and older who wish to stay in their homes. No income requirements. Programs that may be available: <i>Counseling</i> <i>Creating Confident Caregivers</i> <i>Information & Assistance</i> <i>Options Counseling</i> <i>MMAP</i> (See also Medicare/Medicaid Assistance Program (MMAP))
CentraCare 445 West Michigan Avenue Kalamazoo MI 49001 CentraCare 200 West Michigan Avenue Battle Creek MI 49017	Kalamazoo County 269-448-5460 1-800-448-5860 Calhoun County 269-441-9300 1-877-284-4071	<i>Program of All-Inclusive Care for the Elderly (PACE)</i> National program that features comprehensive service delivery and integrated Medicare/Medicaid financing for frail, elderly individuals who meet Long-Term Care Level of Care criteria.